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Service Life Policy

Information Owner : Parts Marketing Manager

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1. Introduction

This document sets out the Perkins Engines Company Limited policy for service life support of Perkins branded engines for the guidance of customers. No legally binding commitment is expressed or implied in this document. A contractual commitment will only exist where specifically entered into in writing by the Managing Director, Perkins Engines Company Limited.

2. Service parts support

Perkins will endeavour to provide at its discretion appropriate and cost effective service solutions that will enable the customer to continue to operate their Perkins powered equipment throughout the stated period of service life shown in Section 3 below. This may include, but is not limited to, individual service parts, undersize or oversize options, repair kits, remanufactured product, complete assemblies or subcontracted service. Any service parts, kits of assemblies offered by Perkins will be approved to relevant Perkins quality standards and carry full Perkins warranty.

3. Service Life periods by engine type

The stated Service Life periods in the table below refer to the minimum length of support (in years) from the last date of series manufacture of the particular specification of engine build. The Service Life is defined according to individual cylinder capacity and engine application. Exceptions are shown below the table.

Service Life is not an indicator of engine durability, or of life to overhaul, which is a function of the specific operating conditions to which any individual engine is exposed.

Individual cylinder capacity	Engine Application				
	Vehicle	Industrial/ Construction	Genset	Agriculture	Marine
< 0.5litre/cyl	8	10	10	10	10
0.5 – 1.5 litre/cyl	8	10	10	12	15
1.5 – 2.5 litre/cyl	10	10	15	N/A	15
>2.5 litre/cyl	N/A	15	15	N/A	15

Exceptions:

100 series/400 Series

2 and 3 cylinder – 8 years all applications

4 cylinder – 10 years all non-vehicle applications

700 Series, 800 Series, 1300 Series

10 years all applications

4. Parts proprietary to Third Parties

Where specific parts or assemblies are manufactured by a third party supplier to their own designs (e.g. FIE, electrics, ECMs, compressors and exhausters), Perkins will endeavour to ensure continuity of supply throughout and beyond the Service Life period or to find a suitable alternative where practical if the original supplier ceases supply.

5. Parts outside Service Life

Specific parts and service offerings may continue to be offered beyond the stated Service Life where continued supply is economically viable. It is anticipated that standard service and maintenance product will be available for a further 5 years beyond the Service Life period.

6. NLA (No Longer Available) parts

When a part is deemed to have reached the end of its economically viable life, it may be defined as NLA (No Longer Available).

Where a part is NLA, it may be re-instated in exceptional cases if this is commercially justified, or where the part has been made NLA in error while still within Service Life and no alternative service solutions are available. Customers should contact their Perkins Account Manager to make such requests.

Depending on the specific situation, the following options may be made available to the customer in situations where parts are classed as NLA for whatever reason and an alternative Perkins service solution is not available:

- A last chance to buy a final one-off quantity
- Access to drawings, tooling and patterns
- Contact details of potential suppliers